



The Latest Technology. 24/7 Support.

Get the MEDRAD® Stellant FLEX CT Injection System – Plus Dedicated Service Every Step of the Way

Through the TechCARE™ Non-Obsolescence Program, Bayer in Radiology customers can economically upgrade to the latest MEDRAD CT Smart Injection System without waiting for budget approval. TechCARE can help you standardize to the latest CT technology and maximize uptime with:

- One scan room entitlement¹ – the remanufactured MEDRAD® Stellant FLEX CT Injection System
- One control room entitlement¹ – the latest Bayer workstation
- 97% uptime commitment included with TechCARE Standard level of service
- Engineered Predictive Maintenance (EPM)
- VirtualCARE™ Remote Support



TechCARE™
Non-Obsolescence Programs

MEDRAD® Stellant FLEX
CT Injection System

The New FLEX Appeal. The Latest CT Injection System from Bayer in Radiology Drives Quality and Efficiency, With Streamlined Workflow Capabilities That Allow You to Meet Your Clinical, Financial, and Operational Goals.

- > **Innovative CT technology¹**
- > **Smaller, economical syringe with less environmental impact**
- > **Access to clinical education through myRadiologySolutions Customer Portal, along with ongoing educational resources for your team**

Enjoy streamlined service tailored to your department's needs, including simplified integration with your existing workstations and best-in-class monitoring and maintenance.

A Lifetime of Service for MEDRAD Stellant FLEX.

TechCARE Keeps You Up and Running. And Up to Date.

TechCARE is more than a service contract³. It's a non-obsolescence program that offers value over the lifetime of your product. TechCARE combines the latest hardware with world-class service, including dedicated Engagement Delivery Specialists and Project Managers who oversee scheduling, installation, and coordination of your upgrade. Hardware upgrades are coordinated with your annual preventative service maintenance visit to maximize your injector uptime.

With a Bayer Service Agreement:²

- > **35% of service issues are resolved remotely in less than 15 minutes**
- > **29% less downtime is experienced during an emergency service event versus non-contract Bayer customers**

GET TWO
EQUIPMENT
UPGRADES OVER
THREE YEARS¹



Why Wait? Choose TechCARE now and prepare for a future upgrade to MEDRAD Stellant FLEX.

¹ When the next generation monitor becomes available, customer may request one such enhancement during the term of the agreement to replace their existing monitor with the next generation Certegra® Workstation. When the next generation injector head becomes available, customer may request one such enhancement during the term to replace their existing injector head with a remanufactured injector head. The remanufactured injector head will only be compatible with new Bayer syringes as part of our complete injection system. Mounting options (Overhead Counterpoise System (OCS) and Pedestal) are excluded. Scan room enhancement will not be installed on OCS I (OCS I was last sold in 2004). Only available for MEDRAD® Stellant Dual CT Injection System.

² Quick issue resolution with average customer calls to Bayer's 24x7 Technical Assistance Center lasting less than 15 minutes and being resolved 35% of the time. Remote monitoring, diagnosis and resolution of your injector issues through VirtualCare Remote Support. Uncompromised quality by only using genuine OEM parts and factory-certified Field Service Engineers.

³ A three-year commitment is required and can be canceled within termination policy.

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Bayer HealthCare LLC
100 Bayer Boulevard
P.O. Box 915
Whippany, NJ 07981
U.S.A.
Phone: +1-412-767-2400
+1-800-633-7231
Fax: +1-412-767-4120
More information on
radiologysolutions.bayer.com



Manufacturer
Bayer Medical Care Inc.
1 Bayer Drive
Indianola, PA 15051-0780
U.S.A.
Phone: +1-412-767-2400
+1-800-633-7231
Fax: +1-412-767-4120