



# The Support You Need...Always Within Reach.

### To Survive and Thrive in this Economy...

Your Medrad® Injection Systems must operate efficiently. There's no time for downtime.

#### With VirtualCare® Remote Support, we can ...

- Remotely diagnose the problem
- Quickly develop the solution
- Complete the recovery plan FAST

#### That's because with VirtualCare®...

- Software issues are often resolved remotely, in minutes rather than hours.
- Hardware can be repaired in one trip, with the right parts, the first time.
- Proprietary software updates and patches arrive seamlessly.
- Anti-virus protection remains current.
- System alerts are monitored and resolved proactively.

## So, you're back up and running FASTER...

- To keep you on schedule.
- To keep your patients satisfied!

VirtualCare®...
Virtually There, for You.

**Equipment** Service



#### VirtualCare Remote Support is available on

- Certegra® @ Point of Care
- Medrad® Stellant® Injection System
- Medrad® Spectris Solaris® EP Injection System
- Medrad® MRXperion™ MR Injection System
- Medrad® Avanta® Fluid Management Injection System
- Medrad® Intego PET Infusion System
- Medrad® Mark 7 Arterion® Injection System

# Think Ahead. Plan Ahead. Stay Ahead. With Bayer's Equipment Service.

Bayer's Equipment Service is built on optimizing product uptime, maximizing value, and keeping Bayer devices performing at peak efficiency.

Around the world, hospitals and health care organizations rely on Bayer for the comprehensive programs and service essentials that drive productivity, reliability and cost-effective performance. And that's peace of mind that lets you think ahead and focus on your patients.





Pharmaceuticals Division

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