



- Compliance
- OEM Specs
- Remote Support

## EPM

**Engineered Predictive Maintenance (EPM) is the single most important thing you can do for your Medrad® injectors.**

### To Maximize Your...

- ◆ Uptime and schedule efficiency
- ◆ Product performance and satisfaction
- ◆ Image quality and reliability

### You Need an EPM. Only an EPM Provides...

- ◆ **Calibration per OEM specifications and procedures**
  - ◆ Test equipment used for calibration is:
    - Verified in accordance with all applicable Bayer calibration procedures
    - Traceable to the International System of Units, National Metrology Institutes
    - Derived from ratio type measurements
    - Compared to reference materials or recognized consensus standards

- ◆ **Proprietary software and hardware updates**
  - ◆ Software updates to enhance product performance
  - ◆ EPM kits for annual replacement with Bayer certified parts
- ◆ **EPM proactive certified part replacement**
  - ◆ Analysis of worldwide data to proactively replace parts for greater reliability
- ◆ **Complete inspection and functional check**
  - ◆ Inspection of head mounting system including OCS, table brackets, and pedestals
- ◆ **90-day warranty protection**
  - ◆ Includes travel, labor and parts (no hidden costs) for 100% satisfaction
- ◆ **Service by a Bayer certified field service engineer**
  - ◆ Proactively works with you to meet your service needs

Our comprehensive annual service is designed to meet FDA Quality System requirements to support the safe, efficient and high-performance operation of your equipment.

## Equipment Service



## Think Ahead. Plan Ahead. Stay Ahead. With Bayer's Equipment Service.

Bayer's Equipment Service is built on optimizing product uptime, maximizing value, and keeping Bayer devices performing at peak efficiency.

Around the world, hospitals and health care organizations rely on Bayer for the comprehensive programs and service essentials that drive productivity, reliability and cost-effective performance. And that's peace of mind that lets you think ahead and focus on your patients.

**Imaging solutions, powered by people.  
The logical choice for today and tomorrow.**

Enhancement comes from innovation in hardware and software. But diagnosis is not only about the pixels — **it's about the people.**

In radiology, Bayer believes that **people power imaging.** So we bring together **leading technology, integrated solutions,** and a **team** that helps your people **make a difference for patients.**

## That's Radiological



# Bayer

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