

## Customized Solutions. Uncompromised Quality.

## The Flexible Service Solutions You Need

- New in CT! TechCARE Service Agreement Programs Comprehensive on-site service PLUS hardware non-obsolescence
- DirectCARE™ Service Agreement Programs Comprehensive on-site service
- ➤ PartnerCARE<sup>TM</sup> Service Agreement Programs Complements your in-house capabilities
- SelectCARE™ Service Agreement Programs Options to build customized solutions

## At the High Quality Standards You Expect

- EPM (Engineered Predictive Maintenance)
   Calibration per OEM specifications and procedures
- > Bayer Certified Field Service Engineers
  Deliver the highest quality on-site service
- Centralized Customer Support Center
   One call does it all Technical assistance, service
   requests and parts
- Mobile Parts Inventory and Strategic Warehousing Ensure fast on-site parts delivery

**Equipment** Service

## Think Ahead. Plan Ahead. Stay Ahead. With Bayer's Equipment Service.

Bayer's Equipment Service is built on optimizing product uptime, maximizing value, and keeping Bayer devices performing at peak efficiency.

Around the world, hospitals and health care organizations rely on Bayer for the comprehensive programs and service essentials that drive productivity, reliability and cost-effective performance. And that's peace of mind that lets you think ahead and focus on your patients.



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