



## Bayer Certified Microsoft Patch

As you may have already learned from news reports, the Ransomware known as "WannaCry" has been exploiting vulnerabilities in Microsoft (MS) Windows. If your hospital's network is compromised by the malware attack, the virus can spread through the hospital's Information Technology (IT) network.

For Bayer devices that can be impacted by the virus, Bayer has now certified the MS Security Patch for the virus and has begun deployment. A component of our deployment process is your Medrad® Stellant™ control room units (Certegra® Workstations). Our records indicate you have at least one Workstation connected to our VirtualCare® Remote Support solution. Since your Workstation is connected and online, we can efficiently provide the patch to your device and wanted to inform you of the plans to do so. The information below will detail what to expect during the installation process.

**IMPORTANT:** The patch will be remotely deployed to your Workstation on Thursday, May 25, 2017 at 3 PM Eastern Standard Time (EST). We ask that you take the following actions after that time:

*Step #1 - Shut down your Workstation after 5 PM EST on Thursday, May 25<sup>th</sup>.*


This power down process may take slightly longer than usual.

*Step #2 – Immediately Turn your WORKSTATION Back On.*

This will trigger the installation of the patch.

BE ADVISED - This process could take significantly longer than normal. During this start-up process you will see the Bayer logo and this installation message below. Please continue to follow the on-screen instructions and DO NOT TURN OFF your workstation. Once installation is complete, the workstation will start-up normally and be ready for use.



 Preparing to configure Windows.  
Do not turn off your computer.



Please note message will appear during the power down and start-up process.

For assistance during this process, please call Bayer at 1-877-229-3767 or send e-mail to [TAC@Bayer.com](mailto:TAC@Bayer.com). Inserting URGENT WORKSTATION PATCH in the subject line will help us identify your request. For workstations currently NOT CONNECTED to our VirtualCare® Remote Support solution, Bayer will contact you directly to update your device.

Please visit [www.radiologysolutions.bayer.com/service](http://www.radiologysolutions.bayer.com/service) for more information. Bayer will continue to post updates regarding this malware event on this Information Technology Advisory web page.

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Bayer HealthCare LLC, 100 Bayer Boulevard PO Box 915, Whippany, NJ 07981  
PP-US-CW-US-0035 May 2017

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